

Why Global Insurance Firms Are Betting on Saudi Arabia

Executive Summary

Saudi Arabia's insurance market stands at an inflection point, with gross written premiums reaching SAR 65.5 billion (\$17.5 billion) in 2023 and projections targeting SAR 105.3 billion by 2029. This represents an 8.9 per cent compound annual growth rate that significantly outpaces most global markets. The convergence of regulatory modernisation through the unified Insurance Authority, Vision 2030's trillion-dollar infrastructure programme, and successful workforce localisation creates unprecedented opportunities for international insurers.

Key findings indicate that the Kingdom's insurance penetration at 1.6 to 1.7 per cent of GDP remains well below global averages of 7 per cent, suggesting decades of growth potential. The mandatory 30 per cent local reinsurance cession requirement, effective January 2025, creates structured partnership opportunities rather than market barriers. Digital transformation through the NPHIES platform has processed over 130 million insurance transactions, demonstrating technological readiness for scaled operations. Climate risks, with temperatures rising 2.1°C since 1979 and annual sandstorm costs of \$13 billion regionally, drive demand for innovative insurance products.

Howden's June 2025 entry through its reinsurance broking license positions the firm to capture market share in this rapidly evolving sector. The appointment of Motaz Bukhari as CEO, bringing twelve years of regional expertise, exemplifies the strategic approach of combining global capabilities with local knowledge. International firms including Willis Towers Watson (October 2024 entry), Aon (operating since 1979), and Marsh McLennan demonstrate intense competition for market position.

Strategic recommendations for market entrants include prioritising partnership models over wholly-owned subsidiaries to navigate cultural and regulatory complexity, investing heavily in local talent development to meet 100 per cent Saudisation requirements for sales roles, leveraging technology platforms to achieve operational efficiency in a price-competitive environment, and developing specialised products for giga-projects and climate risks where technical expertise commands premium pricing. The current regulatory environment, government support, and infrastructure investment create a unique window of opportunity that rewards decisive action and long-term commitment.

Introduction

London has served as the epicentre of global insurance for over three centuries. From the coffee houses of Edward Lloyd to the modern towers of the City, the British capital has shaped how the world manages risk. Now, insurance executives in these same towers are turning their attention to Riyadh, Jeddah, and the ambitious mega-cities rising from Saudi Arabia's desert sands.

On 25 June 2025, Howden, the London-based insurance intermediary group, received regulatory approval to launch Howden Re in the Kingdom of Saudi Arabia. This multi-million-pound investment

marks the company's entry into its 56th country and signals a broader shift in the global insurance landscape. Saudi Arabia, once considered a closed and complex market, now attracts major international players seeking growth beyond saturated Western markets.

The Kingdom's insurance sector has transformed from a modest operation serving basic requirements into a sophisticated market growing at over 22 per cent annually. This evolution reflects Saudi Arabia's Vision 2030 programme, an ambitious blueprint to diversify the economy away from oil dependency. For global insurers, the opportunity is clear: a young population, massive infrastructure projects, and insurance penetration rates that remain far below global averages, creating room for decades of expansion.

Market Opportunity in KSA

Saudi Arabia's insurance market reached SAR 65.5 billion in gross written premiums in 2023, representing year-on-year growth of approximately 22 to 23 per cent from SAR 53.4 billion in 2022. This expansion outpaces most developed markets by significant margins. Market projections suggest the general insurance sector alone will reach SAR 105.3 billion (\$28.1 billion) by 2029, reflecting a compound annual growth rate of 8.9 per cent. These figures gain additional significance when considering the Kingdom's insurance penetration rate of just 1.6 to 1.7 per cent of GDP in 2023, compared to global averages exceeding 7 per cent.

The regulatory landscape underwent fundamental transformation with the establishment of Saudi Arabia's Insurance Authority in November 2023.⁴ This unified regulator consolidated supervision of the sector under a dedicated body reporting directly to the Prime Minister, replacing the previous fragmented system split between the Saudi Central Bank (SAMA) and the Council of Health Insurance. The Authority began full operations on 23 November 2023, following its formal establishment through Royal Decree No. 85 on 15 August 2023.⁵ The transition completed in March 2024 with the full transfer of health insurance regulatory responsibilities from the Council of Health Insurance.⁶

Vision 2030's Financial Sector Development Programme sets ambitious targets for the insurance industry. The programme aims to increase the sector's contribution to 4.3 per cent of non-oil GDP by 2030, up from current levels. This goal drives multiple initiatives including mandatory coverage expansions, healthcare privatisation, and support for emerging risk categories in technology, renewable energy, and tourism sectors. The government's commitment to these targets provides international firms with confidence that market growth will be sustained through policy support rather than left to market forces alone.

A critical regulatory development took effect on 1 January 2025: insurers must now offer at least 30 per cent of all treaty and facultative reinsurance placements to licensed domestic reinsurers first.8 Reinsurance involves insurance companies transferring portions of their risk portfolios to other insurers to limit their total loss exposure. Local reinsurers receive right of first refusal on this percentage, and companies must exhaust local capacity before placing risks with international markets. This requirement, announced through SAMA circular on 26 October 2022, escalated progressively from 20 per cent in 2023 to 25 per cent in 2024 before reaching the full 30 per cent.9 Saudi Re, with its Public Investment Fund backing of 23.08 per cent and credit upgrades to A2 (Moody's) and A- (S&P), stands as the primary beneficiary of this policy.10

The Kingdom's early adoption of International Financial Reporting Standard 17 (IFRS 17) from 1 January 2023 positions it among global leaders in insurance accounting transparency.¹¹ This complex

accounting standard fundamentally changes how insurers report their financial performance, introducing the Contractual Service Margin (CSM) concept that represents unearned profit recognised as services are provided. Implementation required four years of preparation, including dry-run exercises and parallel reporting throughout 2022. For international firms, this alignment with global standards simplifies market entry and risk assessment while demonstrating the market's commitment to international best practices.

Saudi Arabia operates under a cooperative insurance model established by Royal Decree M/32 in 2003, which requires all insurance operations to function on a cooperative basis while maintaining commercial viability.¹³ This framework differs from both conventional insurance and pure takaful models used elsewhere in the Islamic world. Under the cooperative model, policyholders cooperate for their common good, with contributions considered donations to a mutual fund managed according to Islamic principles. Any surplus may be returned to participants or donated to charity, while investment activities must avoid interest (riba), excessive uncertainty (gharar), and gambling (maysir).¹⁴

Health insurance dominates the market with a 59 per cent share, valued at SAR 38.6 billion in retained premiums in 2023.¹⁵ This dominance reflects mandatory coverage requirements for private sector employees and their dependents, with recent expansions including domestic workers in companies with more than four employees. Motor insurance maintains 22.7 per cent market share at SAR 14.3 billion, experiencing 38.2 per cent growth in 2023 supported by enhanced comprehensive coverage requirements introduced in late 2023.¹⁶ Property insurance captures 10 per cent of the market with projected annual growth exceeding 10.4 per cent through 2029, driven by construction boom and increasing awareness of climate risks.¹⁷

Life insurance remains significantly underdeveloped at approximately 3.5 per cent market share, presenting substantial growth potential.¹⁸ Current life insurance penetration stands at just 0.4 per cent of GDP compared to global averages of 3 to 4 per cent. Market analysts project over 8 per cent annual growth through 2028 as financial literacy programmes, wealth accumulation, and retirement planning awareness increase among the Kingdom's young population.¹⁹

The giga-projects central to Vision 2030 create unprecedented insurance demand across multiple risk categories. NEOM, the \$500 billion development spanning 26,500 square kilometres, requires comprehensive coverage for innovative construction methods, automated systems, and sustainable technologies.²⁰ The project encompasses The Line's 170-kilometre linear city, Oxagon's industrial complex, Trojena's mountain tourism destination hosting the 2029 Asian Winter Games, and Sindalah's luxury island resort. Each component demands specialised risk management approaches that only international firms with global expertise can provide.

The Red Sea Project's 28,000 square kilometres of luxury tourism development, targeting one million visitors annually by 2030, requires resort liability, construction all-risk, and environmental protection coverage.²¹ Qiddiya Entertainment City's 367 square kilometres, featuring Six Flags' record-breaking rollercoasters and Formula One facilities, adds layers of specialty risk including theme park liability, event cancellation, and sports facility coverage.²² These projects collectively represent billions in potential premium volume for insurers with appropriate technical capabilities and risk appetite.

Howden's Ambitions

Howden operates with an entrepreneurial ethos that distinguishes it from larger corporate competitors. The company maintains employee ownership at its core, aligning long-term incentives with client

success. This structure enables rapid decision-making and fosters innovation in product development and service delivery. With 22,000 employees across 56 countries managing \$45 billion in premiums, Howden combines global reach with local expertise and the agility of a privately-held firm.²³

David Howden CBE, the company's CEO, articulated the strategic rationale for entering Saudi Arabia: "We couldn't be more excited to open the doors to Howden KSA. This is a country buzzing with opportunity. It is one of the fastest growing economies in the G20 with a hugely ambitious vision that puts insurance front and centre."²⁴ His assessment reflects broader industry recognition of the Kingdom's potential, supported by concrete market data showing sustained double-digit growth rates that exceed most global markets.

The company's existing relationships in Saudi Arabia demonstrate long-term commitment predating formal market entry. These include a June 2024 framework agreement with Saudi EXIM Bank through Allianz Trade for export credit insurance solutions, and sponsorship of the Jockey Club of Saudi Arabia, including the \$2 million Howden NEOM Cup.²⁵ David Howden noted: "We have already built up a strong partnership with the Kingdom thanks to our role as part of the UK government's Great Futures delegation, our work with Saudi EXIM bank and our sponsorship of the Jockey Club of Saudi Arabia."²⁶

Howden Re KSA will focus exclusively on reinsurance broking rather than retail insurance operations. This specialisation allows the firm to provide treaty and facultative placements, strategic advisory services leveraging data analytics, and capital markets expertise without competing directly with local insurers in the retail market. Treaty reinsurance covers broad portfolios of risks under standing agreements, while facultative reinsurance addresses specific individual risks that fall outside standard treaties or exceed treaty limits.

Richard Mockett, CEO of Howden Middle East and Africa, emphasised the strategic importance and timing of the Saudi market entry: "Saudi Arabia's extraordinary pace of development presents a unique opportunity for the (re)insurance sector to play a critical role in supporting and de-risking the Kingdom's ambitious initiatives. We are proud to announce our entry into this strategically vital market, marking a significant moment in our ongoing expansion across the Middle East."²⁷ This perspective acknowledges both the opportunities and the essential role insurance plays in enabling large-scale economic transformation.

Mario Baotic, Head of International Growth Markets at Howden Re, added technical depth to the strategic vision: "Our entry into Saudi Arabia marks an important milestone in Howden Re's international growth and reinforces our commitment to the Middle East. With its ambitious economic transformation and increasing demand for sophisticated risk solutions, the Kingdom offers significant opportunities to deliver real value through our specialist expertise and data-driven capabilities."²⁸

The appointment of Motaz Bukhari as CEO of Howden Re KSA brings crucial local expertise combined with international experience. Bukhari's twelve years in the insurance industry include five years in leadership roles at Marsh Guy Carpenter in Saudi Arabia, most recently serving as Deputy CEO. His previous experience spans seven years in underwriting specialising in property and energy risks at Arch Insurance, complemented by his engineering background with Saudi Aramco.²⁹ This combination of technical knowledge, market relationships, and cultural understanding positions Howden for effective market integration.

Baotic commented on Bukhari's appointment: "We are here to build for the long term, partnering locally, investing in local talent, and shaping a new chapter of reinsurance innovation and resilience across the region."³⁰ This commitment to local partnership extends beyond regulatory compliance to genuine

market development, recognising that sustainable success requires contributing to the Kingdom's insurance sector evolution.

Howden's global capabilities in data analytics and alternative risk transfer mechanisms provide particular value in the Saudi context. Alternative risk transfer involves non-traditional methods of financing risk, such as catastrophe bonds that transfer specific risks to capital markets investors, or parametric insurance that pays out based on predefined triggers (such as wind speed or rainfall levels) rather than actual losses. These sophisticated tools become increasingly relevant as the Kingdom faces evolving risks from climate change, cyber threats, and complex construction projects that traditional insurance struggles to address efficiently.

The company's focus on reinsurance positions it to serve multiple market segments simultaneously. Saudi insurance companies seeking to optimise their reinsurance programmes benefit from Howden's global market access and technical expertise. International firms entering the Saudi market require local insights and regulatory navigation support. Major project developers need sophisticated risk structuring for complex exposures that exceed local market capacity. Government entities implementing Vision 2030 initiatives require advisory services on risk financing strategies. Each segment represents substantial revenue potential while allowing Howden to build diverse, resilient revenue streams.

Howden's Journey

The path to establishing operations in Saudi Arabia required navigating complex regulatory requirements and building stakeholder confidence over an extended period. Richard Mockett reflected candidly on this process: "Our experience in applying for a license in Saudi Arabia has been a valuable learning journey for everyone involved. The process gave us deeper insight into the regulatory environment, strengthened our understanding of local practices, and allowed us to build stronger relationships with key stakeholders. While it required patience and adaptability, it has ultimately enriched our knowledge and prepared us better for operating successfully in the Kingdom."³¹

The licensing process through the Insurance Authority involves extensive documentation and demonstration of capability. Applicants must provide five-year business plans detailing market approach, revenue projections, and contribution to sector development. Technical capabilities must be proven through track records in similar markets and demonstration of systems and processes. Home country regulatory standing requires confirmation through official attestations and clean compliance records. Local presence commitments include Saudi-based senior management, office establishment timelines, and technology infrastructure investments. The process typically takes 12 to 18 months from initial application to operational approval.³²

Howden secured its reinsurance broking license in June 2025, with the company indicating potential plans for retail insurance operations in the future. The reinsurance license enables the company to arrange coverage for Saudi insurers seeking to transfer portions of their risk portfolios to other insurance companies, both domestically and internationally. This positioning allows Howden to serve as an intermediary between local insurers navigating the 30 per cent local cession requirement and global reinsurance markets providing additional capacity.

The Saudisation requirements represent one of the most significant operational challenges for international firms. The Insurance Authority mandated 100 per cent localisation of all insurance sales positions, effective from 15 April 2024.³³ This requirement, announced on 13 December 2023, prohibits non-sales workers from accepting sales commissions while mandating complete Saudi national

employment in all product sales positions. The broader workforce quota system requires minimum 30 per cent Saudisation for companies with 100 or more employees, with percentages varying based on company size and location.³⁴

Historical data demonstrates the feasibility of meeting these requirements. The insurance sector achieved 70 per cent overall Saudisation by the first quarter of 2018, up from 58 per cent in 2016, representing a 12-percentage-point increase in just 15 months.³⁵ Training programmes showed 70 per cent placement success rates for graduates, with SAMA's Insurance Diploma programme training over 3,000 Saudi nationals between 2016 and 2018.³⁶ Government support mechanisms include TAQAT wage subsidies covering 30 to 50 per cent of Saudi employee salaries, TAMHEER training allowances providing SAR 2,000 to 3,000 monthly stipends, and enhanced benefits for hiring women or disabled workers.³⁷

Howden's commitment to "investing in local talent to scale the business quickly and effectively" acknowledges this operational imperative while recognising the opportunity to develop a new generation of insurance professionals.³⁸ The company plans progressive localisation starting with administrative and support roles, developing technical expertise through structured training programmes, partnering with local universities for graduate recruitment, and establishing mentorship programmes pairing international experts with Saudi talent.

The company's partnership approach extends beyond regulatory compliance to genuine market integration. By focusing on collaboration with "local, culturally aligned businesses," Howden aims to integrate into the Saudi market fabric rather than operating as a foreign entity imposing external practices.³⁹ This strategy recognises that success requires understanding not just regulatory requirements but also business customs, relationship dynamics, and cultural expectations unique to the Kingdom.

Future expansion possibilities include broadening service offerings as the market evolves. The Kingdom's insurance sector continues developing new product categories driven by emerging risks and regulatory requirements. Cyber liability insurance grows as digital transformation accelerates across all sectors. Environmental liability coverage becomes critical for industrial facilities meeting new sustainability standards. Directors' and officers' insurance expands as corporate governance requirements strengthen. Professional indemnity insurance develops alongside the growth of professional services sectors. Each category represents opportunities for firms with specialised expertise to capture market share in nascent but rapidly growing segments.

Howden's regional presence through its Middle East and Africa division provides a platform for serving clients across the Gulf Cooperation Council (GCC). The GCC insurance market totals approximately \$50 billion in premiums, with Saudi Arabia representing the largest component. 40 Cross-border business opportunities include serving Saudi companies expanding regionally, supporting international firms with pan-GCC operations, and facilitating reinsurance placements across multiple jurisdictions. The company's Dubai operations, established previously, provide operational support and regional expertise that accelerates Saudi market development.

Global Insurance Firms Racing for Position

The competitive landscape in Saudi Arabia reflects intense interest from global insurance firms recognising the market's strategic importance. Each major player brings distinct capabilities and

strategies, creating a dynamic environment that benefits clients through enhanced choice and service innovation.

Willis Towers Watson (WTW) secured its insurance broking license on 28 October 2024, marking a significant expansion of its Middle East presence.⁴¹ The firm appointed Talal Omar Bahafi as Head of Insurance Broking Saudi Arabia, a strategic hire bringing extensive local market expertise. Bahafi previously served as CEO of Chubb Arabia and held senior positions at Marsh McLennan, demonstrating the talent competition among international firms.⁴² WTW subsequently obtained its reinsurance broking license in early 2025, enabling full-service offerings across both insurance and reinsurance segments.⁴³

Aon maintains the longest international presence in Saudi Arabia, operating continuously since 1979.⁴⁴ The firm received formal licensing from SAMA in 2008, positioning it among the first international brokers to operate under the modernised regulatory framework.⁴⁵ Currently operating through three offices in Riyadh, Jeddah, and Al Khobar with over 58 staff, Aon has weathered multiple market cycles while expanding service offerings across risk management, reinsurance broking, and human capital consulting.⁴⁶ The company launched Aon Reinsurance Brokers Saudi Arabia LLC under Mohammad Al Marhoon's leadership, demonstrating continued investment despite its established position.⁴⁷

Marsh McLennan, widely regarded as Saudi Arabia's leading insurance broker, maintains extensive relationships with major Saudi corporations and government entities.⁴⁸ The firm's 2024 establishment of an Engineering Hub in Al Khobar represents its third Middle East and Africa engineering centre, focusing on energy, renewable energy, and infrastructure risks aligned with Vision 2030 priorities.⁴⁹ This specialised facility provides risk engineering, loss control, and technical underwriting support for complex industrial and construction risks that characterise the Kingdom's transformation projects.

Each firm's approach reflects different strategic priorities. WTW emphasises technology and analytics, positioning itself as a data-driven advisor for complex risks. Aon leverages its long-standing relationships and local market knowledge to maintain market share while expanding into new service lines. Marsh McLennan focuses on technical excellence and deep sector expertise, particularly in energy and infrastructure. Howden's entrepreneurial model and reinsurance specialisation offer differentiation through agility and focused expertise.

The acceleration of international entries reflects recognition that early movers will capture disproportionate market share as the sector expands. Barriers to entry increase over time as relationships solidify, talent becomes scarcer, and regulatory requirements potentially tighten. The current window of opportunity, with a supportive regulatory environment and massive infrastructure investment, may not remain open indefinitely.

Technology and Digital Transformation

The digital revolution in Saudi Arabia's insurance sector centres on the National Platform for Health and Insurance Exchange Services (NPHIES), which has fundamentally transformed how insurance operates in the Kingdom. Launched in January 2021 through collaboration between the Cooperative Health Insurance Council and the National Health Information Centre, NPHIES has processed over 130 million insurance transactions by 2024, with 75 per cent of private providers achieving full integration.⁷⁰

NPHIES operates through two core components: insurance services (Taameen) and clinical services (Sehey). The insurance module handles claims management, pre-authorisation, fraud detection, and

real-time eligibility verification. Healthcare providers can instantly confirm patient insurance coverage before admission, minimising billing disputes and improving financial transparency. The platform's automated claims submission and tracking have reduced processing times from weeks to days, with some transactions completing in real-time.⁷¹

The technical architecture requires integration with existing Hospital Information Systems (HIS), Radiology Information Systems (RIS), and Revenue Cycle Management (RCM) platforms. International vendors including InterSystems, Oracle Cerner, and Epic have achieved NPHIES certification, enabling seamless data exchange between global platforms and Saudi systems. This interoperability creates opportunities for international insurers to deploy proven technology stacks while meeting local compliance requirements.

InsurTech regulations issued by SAMA in July 2023 under Governor's Decision No. (1/S/445) provide a comprehensive framework for technology-driven insurance innovation. The rules streamline licensing for InsurTech companies, removing traditional capital requirements to encourage entrepreneurship. Licensed InsurTech firms must submit quarterly reports on technical environment development, transaction volumes, customer numbers, and complaints, ensuring regulatory oversight without stifling innovation.⁷³

Digital adoption statistics demonstrate rapid market transformation. Online insurance sales through company platforms and aggregators increased from 7.5 per cent in 2021 to 9.9 per cent in 2022, with projections exceeding 25 per cent by 2025.⁷⁴ Mobile applications account for over 70 per cent of travel insurance purchases in 2024, while digital aggregators show a 25.12 per cent compound annual growth rate in health insurance distribution.⁷⁵

Artificial intelligence and machine learning applications are reshaping underwriting and claims processes. Automated underwriting systems analyse vast datasets to price risks more accurately, while AI-powered claims assessment reduces processing times and identifies potential fraud. Saudi insurers report 30 per cent reduction in claims processing costs through automation, with customer satisfaction scores improving by 15 percentage points.⁷⁶

Blockchain technology presents particular opportunities in the Saudi context. The technology's alignment with Islamic principles of transparency and trust makes it suitable for cooperative insurance models. Smart contracts automate policy execution and claims settlement, while distributed ledgers ensure immutable transaction records. Early pilots in motor insurance have demonstrated 40 per cent reduction in administrative costs and near-elimination of disputes over coverage terms.⁷⁷

RegTech solutions address the complex compliance requirements of operating in Saudi Arabia. Automated systems monitor transactions for anti-money laundering compliance, generate regulatory reports in SAMA-required formats, and ensure adherence to Sharia principles in investment activities. These systems reduce compliance costs by up to 50 per cent while improving accuracy and reducing regulatory penalties.⁷⁸

The future technology roadmap includes implementation of the Australian Refined Diagnosis-Related Groups (AR-DRG) system for value-based healthcare, integration with government services through the Absher platform, and development of parametric insurance products using IoT sensors and satellite data. These advances position Saudi Arabia at the forefront of insurance technology adoption globally.

Risk Management and Underwriting Challenges

Saudi Arabia faces some of the world's most severe climate challenges, creating both risks and opportunities for the insurance sector. The Kingdom has experienced temperature increases of 2.1°C since 1979, nearly three times the global average, with projections suggesting further increases of 2.5°C to 4.5°C by 2050 depending on emissions scenarios. These changes fundamentally alter risk profiles across all insurance lines while creating demand for innovative coverage solutions.

Extreme weather events are becoming more frequent and severe. The April 2024 flooding across the Gulf region demonstrated the devastating impact of changing precipitation patterns, with Dubai receiving a year's worth of rainfall in 24 hours.⁵¹ Saudi Arabia's flood exposure affects approximately 210,000 people under current conditions, projected to increase significantly by 2050.⁵² The Kingdom also faces intensifying sandstorms, with the broader Middle East experiencing annual economic losses of \$13 billion from dust storms that disrupt transportation, damage infrastructure, and impact public health.⁵³

The G20 Climate Risk Atlas projects Saudi Arabia could face GDP losses of 12.2 per cent by 2050 under high emissions scenarios, driven by reduced labour productivity, infrastructure damage, and agricultural impacts.⁵⁴ These projections translate into massive insurable losses across property, business interruption, agricultural, and health insurance lines. Rather than deterring insurers, these risks create opportunities for firms with sophisticated modelling capabilities and innovative product development expertise.

The insurance industry's response includes developing parametric insurance products that pay out based on predefined weather triggers rather than actual losses, enabling faster claims settlement and reducing moral hazard. Catastrophe bonds transfer extreme weather risks to capital markets, providing additional capacity for large-scale exposures. Index-based agricultural insurance protects farmers against drought and extreme temperatures using satellite data and weather stations. Resilience bonds combine insurance coverage with infrastructure investment to reduce overall risk exposure. Each product category represents high-growth potential as climate impacts intensify.

The Kingdom's renewable energy ambitions under Vision 2030 create additional insurance opportunities. The National Renewable Energy Programme targets 58.7 GW of renewable capacity by 2030, requiring billions in insurance coverage for solar and wind projects.⁵⁵ These projects face unique risks including technology performance, grid integration challenges, and weather-related generation variability that traditional insurance products struggle to address effectively.

GOSI's Role in the Insurance Ecosystem

The General Organization for Social Insurance (GOSI) plays a foundational role in Saudi Arabia's insurance ecosystem that international firms must understand to position their offerings effectively. Established on 15 November 1969 with implementation beginning in February 1973, GOSI provides mandatory social protection for over 11.5 million subscribers and more than one million retirees.⁵⁶

Recent reforms effective from 3 July 2024 (27 Dhu al-Hijjah 1445 AH) enhanced the system's sustainability and expanded coverage.⁵⁷ These changes include increased contribution rates for new labour market entrants, enhanced unemployment insurance through the SANED programme providing 60 per cent salary replacement for up to 12 months, and improved disability and survivor benefits aligned with international standards. GOSI's investment portfolio, valued at approximately \$129 billion, significantly influences local capital markets while ensuring long-term sustainability of social insurance programmes.⁵⁸

The relationship between GOSI and private insurance creates complementary coverage rather than competition. GOSI provides baseline social protection including retirement pensions based on years of service and final salary, disability benefits for work-related and non-work injuries, survivor benefits for dependents of deceased workers, and unemployment insurance for Saudi nationals. Private insurance supplements this foundation through enhanced medical coverage beyond basic healthcare, international treatment options not covered by public systems, additional retirement savings through unit-linked life insurance, and comprehensive property and liability protection for individuals and businesses.

This dual structure ensures universal basic coverage while enabling market-based solutions for enhanced protection. International insurers can focus on value-added services and supplementary coverage without competing for basic social protection business. Understanding this complementary relationship helps firms position products appropriately and identify genuine market gaps rather than duplicating existing coverage.

Market Projections and Comparative Analysis

Saudi Arabia's insurance market projections justify aggressive expansion strategies by international firms. The general insurance sector alone projects growth from SAR 68.8 billion (\$18.4 billion) in 2024 to SAR 105.3 billion (\$28.1 billion) by 2029, representing an 8.9 per cent compound annual growth rate.⁵⁹ This growth rate exceeds most emerging markets while offering superior regulatory stability and infrastructure.

Comparative analysis with other emerging markets highlights Saudi Arabia's advantages. The UAE insurance market grows at 6.9 per cent annually but faces saturation in key segments with penetration already exceeding 2.8 per cent.⁶⁰ India's 7.1 per cent growth comes with regulatory complexity and price competition that compress margins.⁶¹ Indonesia's 11.3% per cent growth rate to 2028 appears attractive but involves navigating a fragmented market across thousands of islands with varying regulatory requirements.⁶² Brazil's general insurance industry expected 7.3% per cent growth between 2022 and 2027 occurs amid economic volatility and currency fluctuations that complicate long-term planning.⁶³

Saudi Arabia combines high growth rates with distinctive advantages including unified regulatory framework under a single authority, government-backed sector development commitments through Vision 2030, mandatory insurance requirements expanding coverage systematically, high per capita GDP enabling insurance affordability, and sophisticated financial infrastructure supporting product innovation. These factors create a unique investment proposition where emerging market growth meets developed market characteristics.

Insurance density (premiums per capita) reached SAR 2,035 (\$542) in 2023, representing a 30 per cent increase from 2022.⁶⁴ While this remains below developed market levels, the rapid growth rate indicates accelerating market maturation. Insurance penetration at 2.0 per cent of GDP significantly lags global averages of 7 per cent but exceeds most regional peers, indicating both current underdevelopment and clear catch-up potential.⁶⁵

Sector-specific projections reveal diverse growth opportunities. Motor insurance projects 5.7 per cent annual growth through 2029, supported by 18 per cent projected vehicle sales growth through 2032 and enhanced comprehensive coverage requirements.⁶⁶ Property insurance anticipates 10.4 per cent annual growth driven by construction boom and climate risk awareness.⁶⁷ Travel insurance expects 16.32 per cent annual growth reaching \$2.49 billion by 2029, supported by Vision 2030 tourism initiatives and

religious tourism including Hajj and Umrah.⁶⁸ Life insurance represents the highest growth potential with over 8 per cent projected annual expansion as financial literacy improves.⁶⁹

The market's evolution toward international standards enhances its attractiveness for global firms. IFRS 17 implementation ensures accounting transparency and comparability. Digital transformation initiatives including the NPHIES platform for health insurance claims streamline operations. InsurTech regulations published in 2023 enable innovation while maintaining consumer protection. Anti-money laundering frameworks aligned with FATF standards ensure compliance consistency. These developments reduce operational complexity while enabling firms to leverage global best practices and technology platforms.

Conclusion

Howden's entry into Saudi Arabia typifies why global insurance firms are racing to establish positions in the Kingdom's rapidly evolving market. The convergence of regulatory modernisation through the unified Insurance Authority, Vision 2030's trillion-dollar transformation programme, climate-driven product innovation, and successful workforce localisation creates an ecosystem where international expertise meets unprecedented local demand.

The market's trajectory from SAR 65.5 billion in 2023 to projected SAR 105.3 billion by 2029 represents a fundamental economic restructuring that positions insurance as essential infrastructure for national development. The 30 per cent local reinsurance cession requirement, rather than limiting international participation, creates structured opportunities for partnership and knowledge transfer that benefit all stakeholders.

For Howden specifically, the combination of reinsurance specialisation, entrepreneurial culture, and strategic leadership appointments positions the firm to capture significant market share in a sector where early movers gain lasting advantages. Richard Mockett's acknowledgment of the licensing journey as a "valuable learning experience" demonstrates the realistic yet optimistic approach necessary for sustainable success in this complex but rewarding market.

The broader implications extend beyond individual firm success. As Saudi Arabia's insurance sector matures toward international standards while maintaining distinctive characteristics through its cooperative model and Islamic principles, it creates a new paradigm for emerging market insurance development. The Kingdom demonstrates that rapid growth, regulatory sophistication, and cultural authenticity can coexist, providing a model for other markets seeking to develop their insurance sectors.

The success of firms like Howden will ultimately depend on their ability to balance global expertise with local adaptation, technical excellence with relationship building, and growth ambitions with sustainable development. As the Kingdom advances toward its Vision 2030 objectives, insurance evolves from a supporting service to an enabling force for economic transformation. Global firms that recognise and embrace this evolution will find in Saudi Arabia not just a new market, but a laboratory for innovation that shapes the future of insurance in emerging economies worldwide.

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